

1. Overarching Policy.

It is the policy of AceOn Group to conduct all business activities in compliance with the rules and regulations applicable to our industry. In all cases, these business activities are conducted to the highest ethical standards. AceOn's reputation is built on the integrity of our employees and their commitment to maintaining the highest standard of business practice.

2. Counterfeit Products.

Counterfeit products are defined as being those that are misrepresented in their origins or quality.

3. Prevention Policy.

There are two main ways that manufacturers can help to guard against counterfeit goods entering the supply chain. These are marking the products and packaging with identifiable data and/or logo and protecting the supply chain.

AceOn's Counterfeit Prevention Policy is based on having a secure supply chain. This method of preventing counterfeit parts entering the industry.

Material whose origin, age, composition, configuration, certification status or other characteristic (including whether or not the material has been used previously) has been falsely represented by;

- misleading marking of the material, labelling, or packaging.
- misleading documentation; or
- any other means, including failing to disclose information.

except where it has been demonstrated that the misrepresentation was not the result of dishonesty by the supplier or external provider within the supply chain.

4. Suppliers.

AceOn only use approved suppliers for purchases of raw materials and components. These materials are verified on receipt and held in our secure warehouse; the company maintains a quality system accredited to ISO9001:2015.

5. Batch Traceability.

AceOn's products show batch codes on the packaging. The batch code enables the original component and any sub-component to be traced back to their origin.

6. Gray (or Grey) Market.

The grey market is where goods are traded outside of the manufacturers authorised trading channels. Buying from this grey market, although not illegal, does carry risk. This is when counterfeit products are most likely to enter the supply chain with potentially catastrophic results.

7. Encountering Counterfeit Products.

In the event that AceOn discovers counterfeit materials, those materials will be quarantined, and an investigation will be undertaken to discover the source. Full details of the infringement will be reported to the appropriate government trading standards agency for criminal investigation.

8. Purchasing of Goods.

To guard against receiving counterfeit components, customers are advised to only buy direct from AceOn Group for our own branded products.

Signed



Date: 4th August 2025

Richard Partington
Managing Director