



Quality Policy Statement

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AceOn Group has over 30 years' experience in the manufacture of custom-built battery packs and the distribution of industrial and consumer batteries to the worldwide market.

The company places a particular emphasis on the quality, consistency, and availability of all products, which are manufactured and / or assembled in appropriate and controlled environments.

The business incorporates all Customer requirements.

AceOn Group are dedicated to becoming our customers trusted and preferred Engineering, Manufacturing and Assembly partner.

To meet this aim, we shall ensure that:

- We meet & aim to exceed customers' expectations by providing high quality and consistent products, fast response times and the best possible levels of support.
- We comply with all regulatory requirements and adopt best practice for the industries and customers we serve.
- We continually work to improve our quality & business management systems, procedures, processes, and people to achieve sustainable & profitable growth.
- We set SMART (Specific, Measurable, Achievable, Realistic & Time Bound) goals and objectives that are rigorously reviewed, and which support the aims of this policy.

To review and understand our adherence to our policy aims, we use a number of carefully selected metrics and tools. These are themselves subject to annual review and are amended as necessary to drive positive improvement. Examples of these would be:

- Monitoring any defects found internally & process control awareness.
- Analysing any customer concerns or returns
- Measuring our delivery performance to our customers
- Targeting our supply chain and feeding back to them on their quality and delivery performance

Signed: _____

Dated: 6/1/2025

Richard Partington — Managing Director